

## Meal Accounts – Negative Balances

Every student that requests a school meal will receive a complete school meal, regardless of account balance.

1. Students may charge school meals when account balance would not cover the expense of the meal.
2. Households are expected to pay any accumulated meal account debt.
3. No student will receive a modified meal (previous known as a courtesy meal).
4. No student will be signaled out for having a low or negative balance.
  - a. Account balances may be discussed at the student's request.
  - b. Account debt may not be discussed with students.
    - i. Information regarding account debt will come from NS or the school office.
5. Negative balance notifications:
  - a. Tri-weekly reminder calls are made to households for negative balance notification.
  - b. Households may sign up for low balance warnings, plus auto-pay options, via PSD's online deposit program (SchoolPay).
  - c. Negative balances letters will be sent to households when balances are  $\geq$ \$15.00

### Adults

1. Adults are expected to pay for items/meals in their entirety at the time of service.