

CHS DECA Hawks Nest School Store STAFF FAQ's:

How can I pay?

Cash, check or staff account

Do I have a staff account?

If you've signed up with Bell or Kerry Torres the new store aide, you have one

How can I start an account?

Sing up with Bell or Jared – We need your first and last name and location in the building with room number if possible

When will I get a bill for my staff account?

The last business/school day of each month we will place a bill in your box

When do I pay my bill?

On or before the 5th business/school day of the month

Do you take credit card or debit?

No, the district office does not authorize credit card/debit machines or the square at this time

Can I scan my ID and put this on my lunch account or school account?

No, your Hawks Nest and lunch account are not the same or linked. Your ID badge does not link to payment at the Hawks Nest

What are the store hours?

See the store hours sign attached. I will help any other time of the day if I'm not busy with students or teaching

What products do you carry?

See attached menus. We are a fast snack and retail service store. We have apparel, snacks and beverages.

Do you have to follow the Healthy Foods Act?

Yes, it's state law to follow the Healthy Foods Act in public schools

Can we only order off the staff menu?

No, the entire menu is available to you. In addition we have a staff only menu that does not pass the Healthy Foods Act that has been authorized to sell to staff and not students.

Do you have certain apparel items?

I can show you the apparel and accessory items we have in the Hawks Nest storage room. Many products are represented in our window outside of the Hawks Nest.

When will you have certain or new apparel items in?

The Hawks Nest is a student based and run business and each year I train 70 plus new employees and a new store aide. The employees and the Advanced Marketing students design, develop order, receive and process new products and it takes a few weeks. I have attempted having the previous year students design for the beginning of the next school year, but we run into design, industry fashion projection, commitment, etc. problems.

Do you deliver?

Yes if we have the staff and time available. If you call and we don't answer the phone it is because we are busy and understaffed.

Who do I call to order and deliver?

During store open hours and 3rd hour. I may have a student available to fulfill an order throughout the day.

Where does staff go for service?

If you've come to the store for service, please don't wait in line with the students. Come into my classroom F1225 and ask for service at the back door of the store.

The half service door on the side is for customers who have paid and have a ticket and are waiting for their prepped food or drink item.

What is the extension for the store?

5717 and the Store Aide is Kerry Torres. Bell teaches in room F1225 X5559 and Bell runs the store with the Store Aide in the Hawks Nest at 5717.